



Welcome to INTELLA TALK. This quarterly newsletter provides information on the latest software products, updates, technical tips and related news for the benefit of the TitleSoft user community.

TECHNICAL GURU

Something Wicked This Way Comes

No. I'm not referring to a haunted train conducted by Chucky that's coming to town to spoil your days, but darn close!

Rumor has it there are many complicated changes to the HUD-1 and GFE Disclosure looming again on the horizon. The website links below detail the proposed changes just in case you have nothing better to do than read through 1,099 pages of rules and regulations.

Upon preliminary review of the information key highlights include a 7-page "Buyer" HUD-1 (yes, that's right - 7 pages) and a 2-page "Seller" HUD-1 (yes, that's right - a separate HUD-1 for sellers), among other goodies. Happy reading and we recommend keeping the aspirins handy.

http://files.consumerfinance.gov/f/201207_cfpb_proposed-rule_integrated-mortgage-disclosures.pdf
<http://www.consumerfinance.gov/knowbeforeyouowe>

On the flip-side, regardless of the final decisions made by the government bureaucracy, TitleSoft will be ready to provide the install base with the software updates and training required to satisfy new regulations by the mandated deadline(s). This assumes of course your company is covered by an active Software Support Agreement. Should you need to discuss your specific support term and related issues, contact TitleSoft to ensure you receive these and other required updates to the software platform.

Keep your IT Healthy – "Restart & Reorganize Regularly"

Proper maintenance and care of the INTELLAclose software platform, as well as the underlying computer hardware and local area network the software is installed upon are vital in maintaining an efficient and reliable mission-critical data environment.

Think of the underlying hardware and network as the structural foundation and INTELLAclose as the building constructed upon the foundation. If the foundation is decaying and in disrepair, it won't effectively support the building structure. Eventually, the building will come crashing down as the foundation weakens, or in other terms software applications are adversely impacted by a poorly-managed operating environment. They both must be solid and well-maintained to have harmony.

Here are several pointers to keep your operating environment running efficiently:

1. Restart server(s) once a week. Over time, servers tend to become sluggish due to pollution. Restarting hardware will reset the server and improve its performance.
2. If you keep user-workstations up all week – best to restart them once a week, ideally at the beginning of each business week to help cleanse possible pollution.
3. Turn off any Internet streaming music applications such as Pandora, Spotify, and other resource unfriendly programs as they will bring network performance to a crawl.
4. Clean and defragment the main server hard-drive using Microsoft Windows maintenance utilities (or equivalent) to improve server performance. Once or twice a month is sufficient.
5. Lastly, you may benefit from hiring an experienced IT Support Group to audit hardware and perform periodic maintenance and ensure your Local Area Network (LAN) and related connectivity are operating at peak efficiency and performance. Best to screen several to identify the most competent group in your area.

The INTELLAclose "Reorganize" utility offers the following key benefits:

1. Database backup and reduced risk of data loss.
2. Database optimization for speedier record access.

Should an application database become corrupted or lost/deleted for any unforeseen reason, the solution is to replace the problematic database with the most recent database backup. However, if the backup file is old because the reorganize and backup process was not completed recently, you will have lost your most recent data files. Therefore, its essential INTELLAclose is reorganized regularly using the automated program feature for maximum data integrity.

General system users may not be logged into INTELLAclose during the reorganization process and the process will take from several minutes to hours depending on



server speed and the amount of data contained within the database. Therefore, this administrative process should be run after normal business hours with few exceptions.

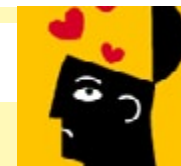
If you're unsure if your INTELLAclose system is currently setup to automatically run Reorganize, contact TitleSoft and we will check program settings and as required assist to set-up an optimal reorganization routine for your operation. Lastly, there may be situations where you need to run INTELLAclose "Reorganize" manually should it fail to run as scheduled for any reason. Simply follow the below steps.

Manual "Reorganize" (IACFILES.EXE):

1. Locate file called "IACFILES.EXE" on server. This file is located within the folder containing the TitleSoft INTELLAclose software. Note: folder is typically named "INTELLA".
2. While no users are logged into system, *double-click* on IACFILES.EXE application to display Reorganize window.
3. *Click* on REORGANIZE button located in the upper left corner of the IACFILES window.
4. When process is finished you will see message "All Files Have Been Successfully Reorganized".
5. *Click* OK.
6. You are now able to log into INTELLAclose to manage regular production.

PRODUCT SPOTLIGHT

Benefit & Profit from Bolder, More Progressive Operations



In today's competitive business marketing and servicing environments, TitleSoft's software licensing options help neutralize the largest national competitor and in general gain real estate settlement operations invaluable production velocity. Further, our software platform provides measurable automation gains and services customers more reliably than ever before.

Our primary objective is to evolve your platform at a pace your comfortable with. As a TitleSoft customer, know we're seriously committed to your success having developed a comprehensive product suite to include the following key software applications, which complement the workhorse INTELLAclose solution and provide an additional level of sophistication to elevate operations.

INTELLAservices – An easy to implement web-based solution that allows your customer's to securely manage their transactions through your website 24/7.

INTELLAstore – A powerful, yet affordable document management solution, which reduces storage costs and research time associated with traditional paper files by electronically archiving and indexing records directly to the INTELLAclose system.

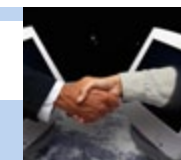
Customer Fee Engine – A sophisticated web-based application that allows customers to obtain customized and instant preliminary HUD-related title fees with unequalled ease and precision.

INTELLAwan – Exclusive, advanced, reliable and fastest means from any U.S. vendor to centrally manage multiple production locations.

Request a personal tour of these amazing solutions and see firsthand how TitleSoft's complimentary applications richen operations by calling us at 800.529.0585 ext. 14, or email info@titlesoftinc.com.

NEWSWORTHY

Vendor Spotlight- Dynamic Systems



At Dynamic Systems fraud prevention is the foundation and core of our check paper offering. We believe your negotiable documents deserve the highest security while still maintaining your organization's image. With Dynamic Systems' "Uncompromised" line of check paper you can be assured that you are receiving high-security checks and that they will be 100% compatible with your INTELLAclose software. Visit our website at www.dswebtoprint.com/titlesoft to see how Dynamic Systems can save you money on the products you use every day!